



You can now make payments to ICW Group, over the phone (24X7) using our automated payment phone system at **888-339-0843** to pay outstanding invoices.

Returning user? Select 1 to skip the welcome information.



Have a copy of your invoice handy to complete the transaction.

You will be asked for the following information:

- **Account number:** 10-digit number in the center of the invoice (to the right of the policy number; i.e. 5000099999)
- **Zip code:** Use the 5-digit zip code on the invoice
- **Invoice number:** You can enter or select the invoice to pay
- **Amount:** Confirm the amount on your invoice. Adjust the amount if you have any outstanding payments or credits.



Payment method

- Credit cards and bank ACH accepted.
- Your payment account information will be available if previously saved online or over the phone.
- If you have a new payment method, have the account information available.

Automate your payments by enrolling online ([EZ-Pay Quick Start Guide](#)) or completing and returning this [automatic payment form](#).

Contact us at ar@icwgroup.com with any questions.

icwgroup.com